

Contact Authorization and No-Show/Short-Notice Cancellation Policy Interweaving Journeys

If you've contacted us, then there's something in your life that you really want to shift. Our job is to help you do that successfully. Clinical research shows that coaching and counseling become less effective when appointments are inconsistent or longer than three weeks apart, therefore, is in your best interest to schedule your appointments regularly. When scheduling regular appointments with your coach/therapist, you will be billed from Interweaving Journeys through an app called Ivy Pay which secures your credit card information for future sessions. You will receive a text from Ivy Pay asking you to put your card on file to pay for the upcoming session. Charges for your appointments usually go through on Mondays. There is a separate Billing Policy and Payment Authorization form to complete.

Some of our providers allow you to book your appointments online. Please go the "provider" page on the InterweavingJourneys.com website to find out how your provider prefers to book appointments.

Please provide your information below.

US Time Zone: Hawaii Pacific Mountain Central Eastern Country & time zone: _____

Cell/Text phone number: _____ Voice mail phone number if different: _____

Signal: _____ WhatsApp: _____

Email: _____ Add to email list? Yes No If yes, please check below

You can always add yourself to the email list by visiting the website.

Our providers have a limited number of sessions available each week. Excessive cancellations make it hard for providers to be sustainable and prevent others in need from filling those spots. We view work as our vocation and feel incredibly honored to do the work we do. However, our work is also our source of income. If you don't show up for your appointment and we don't charge for it then we don't get paid. Nonpayment of missed appointments would make it impossible for our providers to be financially sustainable which is why we have a 48-hour cancellation policy. If you cancel in less than 48-hours, the full fee of the session will be applicable. Exceptions are made at the providers discretion in cases of illness or emergencies. In such cases, please contact your provider as soon as possible. When exceptions are made your provider will offer you an alternate appointment time at no charge.

This policy is not intended to be punitive, but rather to maintain a successful, sustainable and respectful therapeutic relationship. Also note that our providers will also honor your time. If your provider should need to cancel an appointment for a nonmedical or nonemergency situation in less than 48-hours, you will have no payment due for the following session.

I understand and agree to the terms of the no-show and short-notice cancellation policy of Interweaving Journeys

Client

Date



Interweaving Journeys: many paths, one destination, infinite possibilities
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